



# EXS<sup>TM</sup> ExpoSupport

AUTOMATED AND CUSTOMIZED SOFTWARE SOLUTIONS FOR TRADE FAIRS,  
EXHIBITIONS, CONFERNCES AND OTHER EVENTS.

POLAND

# ABOUT US

## Business Computer Services (BCS)

We are a group of programming enthusiasts. The unique combination of experience and creativity allows us to create proprietary solutions perfectly suited to the needs of our clients. Our flagship product is ExpoSupport™ a unique platform that facilitates the management of fairs, exhibitions, conferences and many more.

Our company was established in the year 1993. We are a member of the Polish Chamber of Exhibition Industry which is a part of the UFI organization - The Global Association of the Exhibition Industry.

The president of the BCS company, Maciej Trochimowicz, has been graduated from the University of Silesia, and has been associated since the very beginning of his professional career with the trade and exhibition industry.





492

Events produced

13 980

Exhibitors serviced

376 thou.

Participants

# ExpoSupport™

## Major functionalities:

ExS is a simple to handle and intuitional system providing enormous time saving and effectiveness of operation. Facilitates, speeds up and automates activities such as:

- ✓ Organization of trade fairs and conferences
- ✓ Registration of exhibitors
- ✓ Booking hotels and parking space
- ✓ Personalized websites
- ✓ Emails and text messages
- ✓ Generate and conroll of payment
- ✓ Generate reports of any kind/upon request of the client





# ExpoSupport<sup>TM</sup> means:



Management centre.  
All the information and documents in one place  
(available online from anywhere and anytime)




Simplified access to all business  
entities involved  
(exhibitor, participant, speaker, others)



Analysis of Exhibitor's needs  
on the basis of full and complete information.



Simplified communication  
with the Organizer



# ExpoSupport™ vs competition:

- ✓ Enormous time saving
- ✓ Any data available immediately
- ✓ Business decisions are taken on one source basis
- ✓ Elimination of mistakes which are generated via traditional, digital means of communication
- ✓ User friendly as based on intuition

# ExpoSupport™

## Flexible structure

There are no two identical trade fairs or exhibitions or any other events. Therefore, we have not created a one, unified product but we have been much more focused on combination of set of tools, our customers have freedom to pick up only those they need for the particular project.. Thus, ExpoSupport™ is extremely flexible and adjust to individual needs.

## Effectiveness

ExpoSupport™ enables to automatize relations in a highly effective way amongst:



**ORGANIZER**  
Exhibition Centre



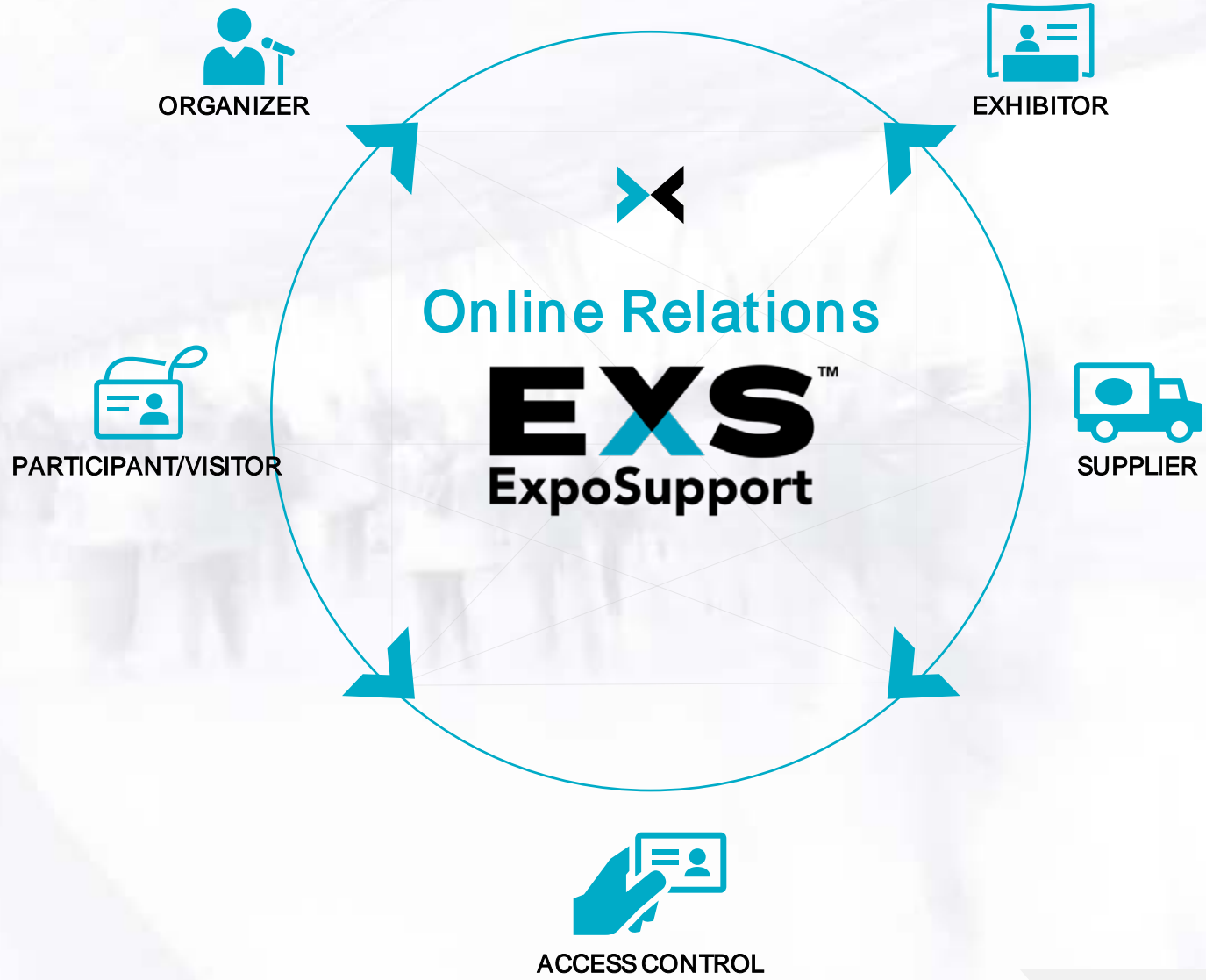
**EXHIBITOR**  
Business Entity



**PARTICIPANT**  
Fairs Visitor



**SUPPLIER**  
In Charge of Booth Arrangement





  
ORGANIZER

  
EXHIBITOR

Online Relations

**EXS**<sup>™</sup>  
ExpoSupport

  
UCZESTNIK

  
DOSTAWCA

  
KONTROLA DOSTĘPU

# ExpoSupport™ ONLINE RELATION EXHIBITOR - ORGANIZER

- ✓ Registration of the exhibitor and his order:
  - Carry on and verification of the proces of the space order as well as additional services;
  - Carry on information and advertising campaign on the trade faire website as well as on interactive trade fair map.
  - Access to exhibitor's records;
  - the possibility to book accomodation at the hotel (including the selection of a co-inhabitant, transport and purchase of a parking space).
- ✓ Settlements with the organizer - the exhibitor has access to the payment schedule, the status of settlements and to financial documents.
- ✓ Organization of the exhibition space - support of the booth construction process (media order, choice of space and its construction, media order, order of additional equipment, etc.) - with the possibility of previewing the status of the contract - in a 2D image.
- ✓ Change management at the advanced stage of the project.
- ✓ Option to create tailor made promotional packs
- ✓ Management of profile of people running the booth
- ✓ Actual contact with the ORGANIZER
- ✓ Option to create executive dash boards as well as detailed reports

  
ORGANIZER

  
EXHIBITOR

Online Relations

**EXS™**  
ExpoSupport

  
PARTICIPANT

  
SUPPLIER

  
ACCESS CONTROL

# ExpoSupport™ ONLINE RELATION PARTICIPANT- ORGANIZER

- ✓ Classification of PARTICIPANTS by selected categories
  - VIP
  - media
  - invited guests
  - other categories

Sale of tickets for the main event and satellite ones (with separate access and taking into account the number of guests)
- ✓ Access to the event program with the option of choosing your own path and sightseeing plan
- ✓ Access to the virtual trade fair map
- ✓ Possibility of ongoing ORGANIZER communication with a PARTICIPANT
- ✓ The ability to conduct marketing research according to the needs of EXHIBITORS
- ✓ Management of the personnel dedicated to satellite events (seminars and conferences)
- ✓ Scanning of all visitors
- ✓ Segmentation of PARTICIPANTS according to event type
- ✓ Granting access based on e-tickets
- ✓ Distribution and personalization of welcome and farewell sets
- ✓ Detailed information on purchases and according to sociodemographic profile
- ✓ Prompting attendance by rewarding the first applications



# ExpoSupport™

OLINE RELATION

PARTICIPANT – EXHIBITOR

- ✓ Arrangement of VIP meetings
- ✓ Creation of marketing data of Participants (based on scans)



  
ORGANIZOR

  
EXHIBITOR

  
PARTICIPANT

  
SUPPLIER

  
ACCESS CONTROL



# ExpoSupport™

ONLINE RELATION  
ORGANIZOR - SUPPLIER

- ✓ On line access to companies offering stand construction (including assortment and price list)



# ..AND MUCH MORE

ExpoSupport™ is not only about Fair Trade and Exhibitions.  
The system can effectively support any events, which require space management, booking,  
registering, ticketing and many others



Conferences



Trainings



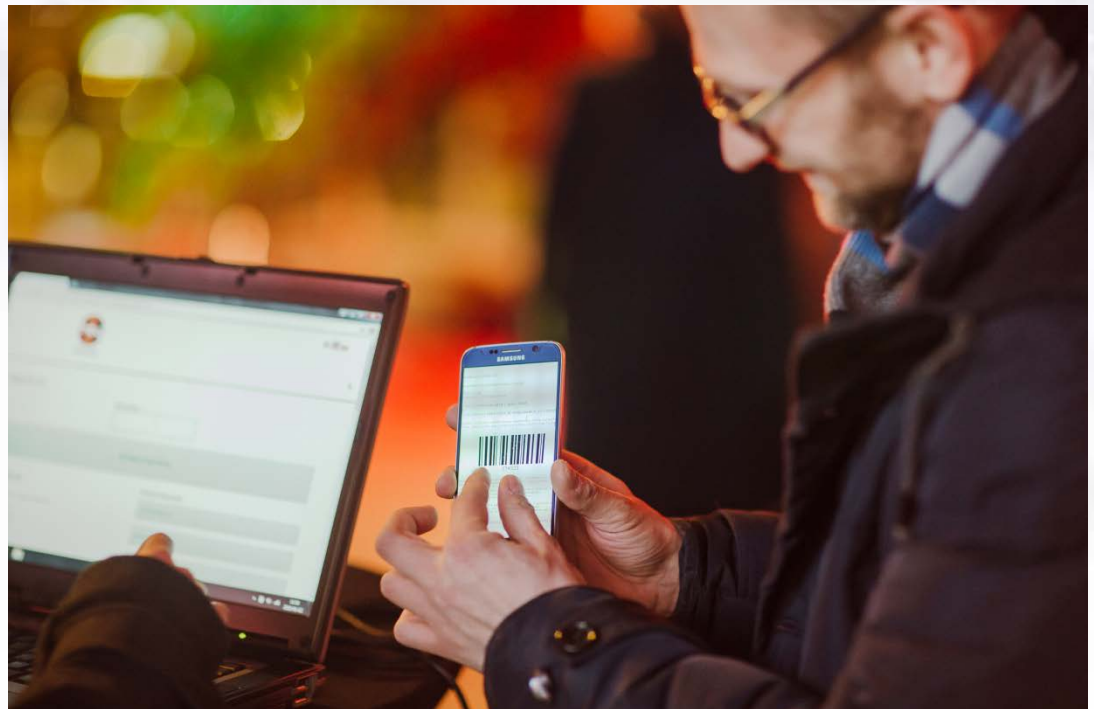
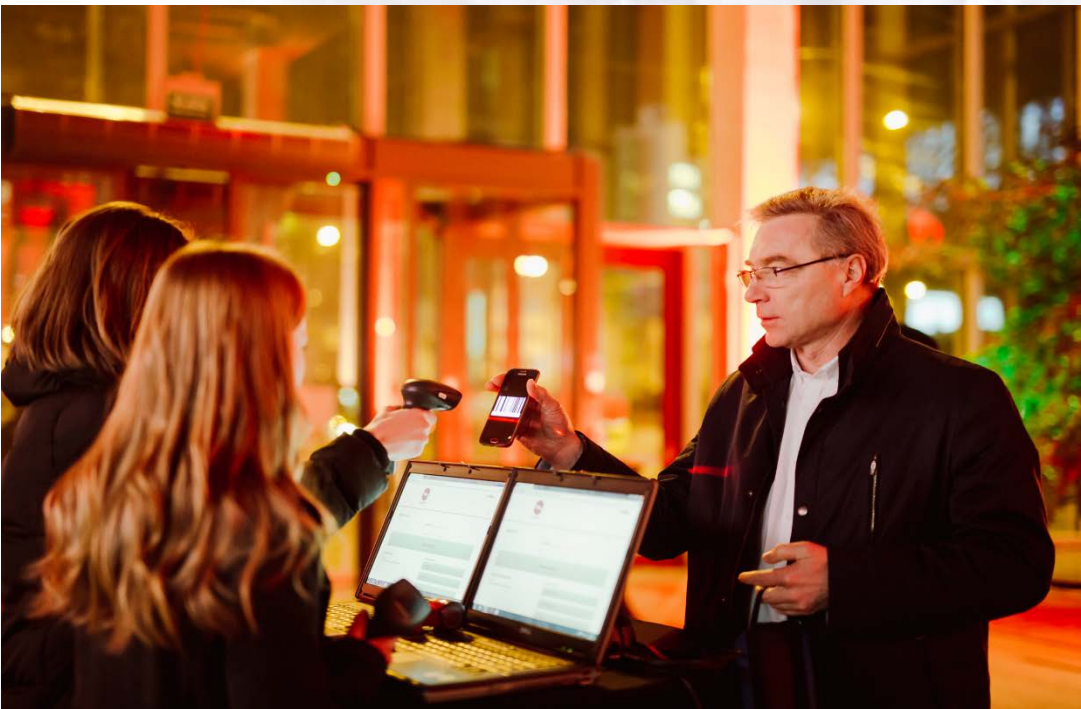
Sport Events



Selling tickets for concerts,  
festivals and cultural events

In order to learn more about functionality of the system, please request on line demo  
Our team will contact you in order to fix date and hour to hold online session of our  
unique ExpoSupport™ system.

[CONTACT](#)





**EXS**<sup>TM</sup>  
**ExpoSupport**

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